**Deniss Kirillovs**

**Personal Statement**

**About me**

I am a computer game development enthusiast and passionate first year undergraduate student with previous work experience and a positive attitude to work. I work well alongside my colleagues and deliver the highest possible quality of customer service. I’m a hardworking individual who is determined to improve the business by contributing and challenging myself as much as possible. I am an independent person who is always willing to do my best to satisfy the needs of the customer as well as my superior staff. Additionally, I am quite flexible when it comes down to trying to work in different sectors of the company and I am extra keen to try and develop more functional skills for the future   
  
I am hoping to gain more knowledge about the working environment and I am very eager to develop new skills that I can use in the future. I have seen the key principles of your company on your website, and I feel like they resonate with me as I find myself to be a very committed, hardworking and passionate person.  
  
If needed , I can at a short notice meet for a personal interview if desired – my phone number can be found top right, as well as my email.

**Education:**

**2010-2013: Dartford Primary Academy**

**2013-2018: The Leigh Academy**

**2018-2020: North Kent College**

**2020-2024: Bournemouth University**

**Languages:**

**English** – Fluent **Russian** – Native

**Employment:**

**Work experience in Shenley Garage, Dartford (Mechanic):**

* Gained experience on how the business operates at busy days, whilst allowing my co-workers to rely on me and assist them in keeping the workplace as tidy as possible.
* Allowed me to talk 1 to 1 with customers, assist them with their problems and helped me to develop great communicational skills

**Employment in Rowhill Grange, Dartford (Linen Porter):**

* I have further improved my communicational skills that allowed me to talk with customers with ease and help them with their requests
* I learned how to work within a time limit and plan out my responsibilities accordingly.
* Assisted the hotel manager in sorting and processing stock, accessing the quality and condition of linen

**Skills & Expertise**

* Customer Service – Dedicated to giving the best standards of customer care possible
* Teamwork – I can work as part of a team to achieve common objectives within the business, or equally work on my own with little supervision
* Time Management – Well organised and able to perform several different tasks at the same time
* Fast Learner – Ability to learn and develop new skills within a short amount of time and execute those skills in the working environment